

INSTRUCTIONS FOR TRANSFERRING FUNDS TO A FONKOZE ACCOUNT IN HAITI THROUGH MONEYGRAM

To transfer funds through MoneyGram to a Fonkoze Account holder please follow these instructions:

STEP 1: Register Online or go to a MoneyGram retail location to process the transfer

Register an account online with MoneyGram at www.moneygram.com and choose there between the following service options:

- 1) 10-Minute Same Day Transfer Service Option: Using your credit or debit card, funds will typically arrive 10 minutes after the transfer is sent.
- 2) 3-Business Day Economy Service Option: Using your U.S. Bank Account, funds will typically arrive 3 business days after the transfer is sent.

Alternatively, you can go to a **MoneyGram Location** and process your transfer there. To find the MoneyGram location nearest you, click to go online [here](#).

STEP 2: Send the transfer details by email to Fonkoze

Once the MoneyGram transfer is initiated, send an email to fundnotice@fonkoze.org with the following information:

- 1) Name of the specified recipient (person) on the MoneyGram transfer (this may be different from the name of the Fonkoze account but should be one of the account signatories)
- 2) Total **amount** of the MoneyGram transfer
- 3) Name and account number of the Fonkoze beneficiary account
- 4) The MoneyGram reference number

Note1: A MoneyGram transfer must be sent in the name of a person. The specified person should be a signatory on the Fonkoze account that will receive the funds.

Note2: MoneyGram transfer fees vary based on the service option and transfer amount. The fees are subject to change.

Note3: We typically post the funds to the Fonkoze account on the same day the reference number is received by email and available on the MoneyGram system.

If you have any questions, please contact our Customer Service department at fundnotice@fonkoze.org or toll free from US & Canada 1-800-293-0308